

474 Main Street, Greenfield, MA 01301 Tel: (413) 774-2262 Fax: (413) 772-2202 www.frta.org

## MEETING NOTICE

## The Advisory Board Of the FRANKLIN REGIONAL TRANSIT AUTHORITY

Thursday, January 19, 2012 4:00 p.m. – 5:30 p.m.

Greenfield Savings Bank
282 Avenue A., Turners Falls, MA 01376
Please Park Behind Miskinis TV or in the Food City Lot

## **AGENDA**

- 1. Introductions (5 minutes)
- 2. Review and approve minutes from the Advisory Board meetings of September 15, 2011 (5 minutes)
- 3. Discussion regarding year end audit mailed on 12/16/11 (20 minutes)
- 4. Transit Center update (15 minutes)
- 5. GMTA Maintenance facility discussion (20 minutes)
- 6. Additional Updates (Customer call center, Ecolane Software, D & O policy, Ridership stats, outreach etc.) (25 minutes)
- 7. Executive Session (if needed)

Be sure that you call the FRTA office (413) 774-2262 ext 105 (Michael) by January 17, 2012 to let us know whether or not you will be attending this meeting.

The Franklin Regional Transit Authority does not discriminate on the basis of disability with the respect to admission to, access to, or operation of its programs, services, or activities. Individuals who need auxiliary aids for effective communication with respect to programs, services, and activities of the Franklin Regional Transit Authority should contact the FRTA Administrative Office at 413-774-2262, toll free 1-888-301-2262, or through the MA Relay System at 1-800-439-2370.